

## Who needs Jetting service?

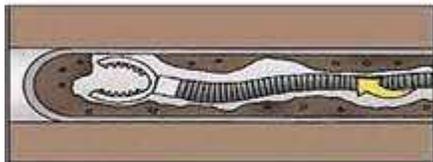
- ❖ Restaurants
- ❖ Hotels and Motels
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- ❖ Supermarkets
- ❖ Shopping Malls

## Jetting cleans lines thoroughly

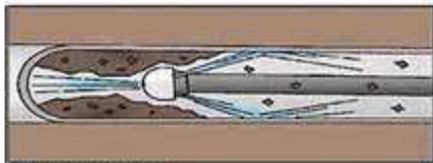
Traditional drain cleaning will open clogged lines but Dun Rite's jetting service cleans all the way to the pipe walls and removes debris from the line. A jetting service agreement ensure that your lines are cleaner and minimizes backups.



Typical clogged drain



Opening with cable



Opening with Hydro Flush

## Benefits of jetting maintenance

- ❖ **Pipe walls are thoroughly cleaned using 4000 pounds of water pressure**
- ❖ **State-of-the-art equipment**
- ❖ **Nozzles designed for specific cleaning needs.**
- ❖ **Video camera inspection following the service ensures a quality job.**
- ❖ **Service guarantee – We will re-jet if your drains back up between recommended cleanings.**
- ❖ **Pay as you go maintenance service – no long-term commitments or prepaid agreements.**
- ❖ **Peace of mind and reduced drain emergency – Cleaner pipes means fewer service calls.**
- ❖ **We'll notify you when it's time for your next cleaning and schedule the service at your convenience.**



## How does jetting work?

One of the most remarkable developments in sewer cleaning technology is the water jet. Dun Rite's state-of-the-art equipment is operated by highly-trained and skilled technicians to ensure a thorough, quality cleaning,

A hose is propelled at 4000 PSI of water into the sewer line. As the hose returns, the sewer line is scoured clean by powerful forward and reverse jets of water, which wash the scale, silt, sand, grease and other materials back to the manhole for removal. Various nozzles are used for specific jobs types and cleaning needs.

### Common Blockage



### Hydro-Jetting Clears It



## High Pressure Water Jetting Service Agreement

Created exclusively for:

Customer \_\_\_\_\_

Address \_\_\_\_\_

City, State/Zip \_\_\_\_\_

Contact \_\_\_\_\_

Title \_\_\_\_\_

Email \_\_\_\_\_ Phone \_\_\_\_\_

## CLEANING SERVICE SCHEDULE

Hydrojetting \_\_\_\_\_

Hood Range \_\_\_\_\_

Power Washing \_\_\_\_\_

Service(s) \_\_\_\_\_

Cost Per Service \$ \_\_\_\_\_

Customer Approval/Date \_\_\_\_\_

Dun Rite Representative / Date \_\_\_\_\_

Customer hires Dun Rite to perform the regular jetting service specified above on Dun Rite's standard terms stated in this brochure. Either party may cancel this agreement for any reason within 30 days written notice. Upon cancellation, Dun Rite will invoice customer for all work already performed but not yet billed.

During this agreement, if a line we've cleaned backs up within 60 days and can be reopened by jetting, we will jet the line free of charge unless the problem is caused by customer abuse.

## Dun Rite's Terms and Conditions

The following terms apply to all work performed by Dun Rite Company for the customer specified ("you").

1. **Your Responsibilities.** You agree to (a) remove any hazards, obstructions or dangerous conditions around the job site not cause by our work, (b) limit access to the job site so that people not working on our job are not exposed to dangerous conditions relating to our job site, (c) place appropriate warnings to warn of dangerous conditions when we are not on the job site, and (d) provide us with adequate access.

2. **Exceptions to Our Responsibilities.** We are not responsible for (a) personal injury, property damage or other damage or loss to you or others arising out of our work, except to the extent cause by our negligence or failure to perform the work in accordance with the contract between us; (b) defective, damaged, or deteriorated lines, mold, lead piping or other unexpected or undisclosed conditions, and the consequences of such conditions, including delays, broken fixtures or lines, and a lodged equipment (if we encounter such a condition, we may stop work, and you will pay us a reasonable charge for the work performed); (c) the time required to complete our work with reasonable diligence; (d) unless explicitly stated in writing, any damage necessary to complete our work, including damage to landscaping, walls, painting, tile, or concrete or similar items; (e) damage caused by the removal of any clean out, drain cover or cap; or (f) tasks we perform in accordance with your specific instructions.

3. **Release and Hold Harmless.** You release us from (and if you are a commercial customer, you will defend and indemnify us and hold us harmless against) all damages, claims, demands, settlements, judgments, liabilities, costs and expenses, including reasonable attorneys' fees, allegedly arising out of (a) breach of your responsibilities under paragraph 1, or (b) matters for which we disclaim responsibility under paragraph 2.

4. **Our Guarantee.** If we provide a part or equipment guarantee, as your exclusive remedy, we will give you the benefit we receive, if any, under the manufacturer's warranty. If we provide a service guarantee, it covers only drainage failure in the line serviced and defective plumbing workmanship, during the guarantee term. As your exclusive remedy under our service guarantee, we will, at our option, either do the work again at no labor cost or refund your payment. Guarantees do not apply to problems arising out of main sewer line backup or improper, abnormal or unanticipated use or conditions. Except as explicitly stated in writing, we are not giving any guarantees or making any warranties.

5. **Limitation of Damages.** Our liability to you for any claim arising out of our work on any job (other than a claim permitted by these terms for personal or bodily injury) will in no event exceed three times the amount you actually pay us for the work on that job. YOU WAIVE ANY RIGHT TO RECOVER INCIDENTAL DAMAGES, CONSEQUENTIAL DAMAGES OR DELAY DAMAGES.

6. **Payment Terms.** When you pay by check, you authorize us to either make a one-time electronic fund transfer from your account or process the payment as a check transaction. Interest will accrue on overdue amounts at the rate of .5% per month (but not exceeding the highest rate legally permissible). You will reimburse us for the reasonable attorneys' fees we incur in all stages of collections.

7. **General.** These terms will prevail over any inconsistent terms in any other agreement between us, including the terms of any purchase order, and may be modified only in a written instrument signed by both of us which specifically refers to the provisions to be modified. If any of these terms is held invalid or unenforceable, the remaining provisions will not be affected and will continue to apply.

**DUN RITE**  
Drain Cleaning & Power Washing

"If you want it done right!  
***Call Dun Rite!***"

**SERVICE AGREEMENT**  
**HIGH PRESSURE WATER**  
**JETTING**



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